

Information about Applying for a SHEV for People who Have Been Granted a TPV

This information is suitable for you if:

- You came to Australia by boat; **AND**
- You have been granted a Temporary Protection Visa (**TPV**); **AND**
- You want a Safe Haven Enterprise Visa (**SHEV**) instead of a TPV.

If your TPV has been cancelled, or you think you think your TPV will be cancelled on character grounds, please see our information about [visa cancellation](#).

How can I get a SHEV instead of a TPV?

You can apply for a SHEV in the same way as you would if it was your first visa application. This means:

- completing [a Form 790 Application for a Safe Haven Enterprise visa](#); **AND**
- making sure that you write all your reasons for needing protection in Australia; **AND**
- attaching certified copies of all your supporting documents, including your identity documents; **AND**
- lodging your completed Application and supporting documents with the Department of Immigration and Border Protection (**Department**); **AND**
- paying the \$35 visa application charge.

You should include all your information and copies of your documents, even if you already gave them to the Department. If you are in Western Australia, your application can be lodged at the Department office at 836 Wellington Street, Perth.

How will my SHEV application be assessed?

The Department will decide whether you meet the SHEV requirements.

It is very important that you know this means the Department will make a new decision about whether you are a refugee or a person in need of complementary protection.

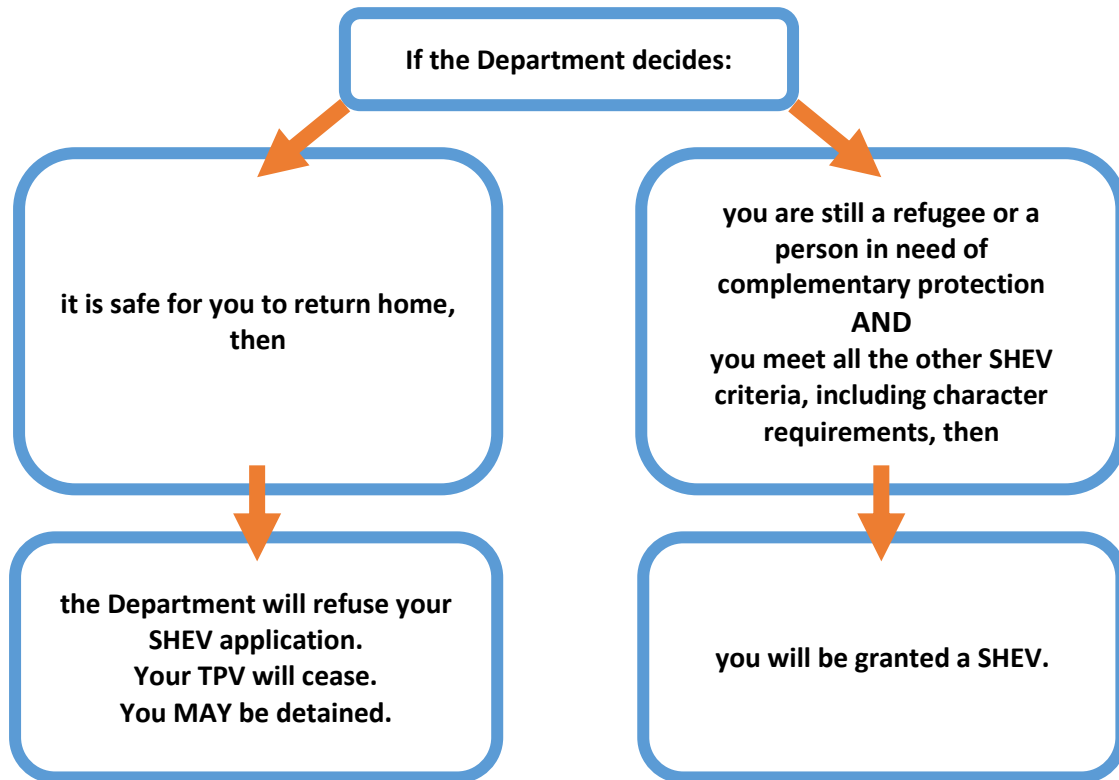
You should try to explain the reasons you left your home country and the problems you had there, in a way that is truthful and consistent with what you have told the Department before.

[Community focused legal services for people new to Australia](#)

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BUT if something new has happened, which increases the risk that you will be harmed if you return home, then you should explain this in your application. This might be something in your circumstances that has changed, or something that has happened to your family or other people in your home country who are similar to you.



The Department is more likely to decide that you are no longer a refugee if you have been in Australia for several years and applied for a permanent protection visa (**PPV**) before the law changed. If you were only recently granted a TPV and have never applied for a PPV, it is less likely that the Department will decide you are no longer a refugee.

If granted, your SHEV will be valid for 5 years from the date it is granted.

What will happen to my visa while my SHEV application is processed?

Your TPV will stay valid until a decision is made on your SHEV application.

Where can I get more information?

If you are unsure about the difference between a TPV and SHEV, you can read [this fact sheet](#) from the Refugee Advice & Casework Service. The Department website also has information on [SHEVs](#) and [TPVs](#).

If you do not understand something in this fact-sheet or have more questions, you can come to The Humanitarian Group's TPV/SHEV Drop in Day, Thursdays from 9am to 3pm.

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