



CASE for Refugees

ANNUAL REPORT 2013-2014



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CASE for Refugees

Centre for Advocacy, Support and Education for Refugees



CASE for Refugees is a not for profit community legal centre that provides free legal advice, representation and advocacy to refugees, humanitarian visa holders and people from Culturally and Linguistically Diverse (CaLD) backgrounds who live in Western Australia.

Our Vision

CASE for Refugees' vision is to achieve equality, access to justice and a commitment to human rights for refugees.

Our Mission

CASE for Refugees' mission is to provide culturally sensitive legal services to refugees, asylum seekers and persons of concern who are disadvantaged in their access to the legal system. We also provide information and education on refugee issues to interested parties.

Our Values

Human Rights

We believe in the fundamental right of any person to seek and obtain protection from persecution and the right to representation in the pursuit of that protection.

Compassion

We believe in affirming the dignity of each individual, whatever their differences.

Professionalism

We believe in attaining standards of excellence in all we do.

Community

We believe in the value of an inclusive community.

Report from the Chair

2013-14 has been another very busy and rewarding year for everyone at CASE including the Board, staff and our fantastic volunteers. In spite of our Government continuing to erode the rights of refugees and asylum seekers in Australia, we have still managed to achieve some great results over the last 12 months, which you can read about elsewhere in this Report.

Refugees, asylum seekers and people from Culturally and Linguistically Diverse (CaLD) backgrounds desperately need CASE to help them navigate the Australian legal system and achieve access to justice. The demand for our services is virtually unlimited and we would love to be able to help everyone, but our ability to do so is totally constrained by our funding. This will be a very big focus for the Board over the next 12 months, because with ongoing cuts to Government funding, it is imperative that we identify significant alternative sources of income if CASE is to continue in its current form.

This year has seen some changes to the Board of CASE, the most significant of which was the departure of our previous Chair Mary O'Hanlon Creed. Mary's term as Chair finished at our 2013 Annual General Meeting, and although she has stepped down from her official capacity on the Board she still maintains an active interest in CASE and assists wherever she can. I thank Mary for all the great work she did during her time as Chair, as well as her terrific assistance in transitioning me into the role.

Other sad departures from the Board during the last 12 months have included Denise Cork and Grant Bayne, both of whom I sincerely thank for their efforts in helping get CASE to where it is today.

The upside of having to say goodbye to Mary, Denise and Grant was that we were able to welcome some great new people onto the Board. Richard Valton, Anne Durack and Tom Tolchard have brought a new mix of business and finance, legal, social enterprise and fundraising skills to the Board and I look forward to working with them into the future.


My report would not be complete without mentioning the departure of our beloved CEO, Shayla Strapps. Shayla put her heart and soul into CASE for seven years and over that time she developed into a thoughtful and articulate advocate and defender of the rights of refugees and asylum seekers. She was a wonderful leader of CASE and the staff were devastated when she left. But all good things must come to an end, and Shayla decided it was time to take her young family on an extended journey to Europe before the children got too old. We miss her terribly, we wish her and her family all the best for their adventures, and we really hope we see her again one day.

Of course all was not lost when Shayla departed. Her very big shoes have been ably filled by our new CEO Helen Pearce, who has quickly grown into the role and is relishing the challenge of leading CASE into the future. We have the utmost faith in Helen's abilities as a leader and a solicitor and we wish her all the best for the future.

In conclusion I would like to thank everyone who has helped CASE over the last 12 months, and I look forward to working with you for another year in support of refugees, asylum seekers and people from CaLD backgrounds.

Mike Best
Chairperson

Board of Management



The organisation is governed by a qualified and committed Board of Management, which collectively has skills and experience in governance, corporate, administrative and migration law, executive management in government, community and corporate sectors, financial administration and accounting, project management and communications, refugee advocacy and representation and social services.

The Board of Management is responsible for financial and assets management, setting strategic goals and direction, managing stakeholder relationships at the strategic level and managing and supporting the CEO.

Board members are required to be financial members of the organisation and perform their duties on a voluntary basis. They receive no remuneration for their services. Upon appointment, Board members receive induction materials in relation to the structure and strategic plan of the organisation, the Constitution and their responsibilities as Board members. An induction manual is maintained.

Given the limited resources of the organisation, many of the members of the Board volunteer additional time and effort to the work of the organisation, including conducting training for volunteers, preparing funding applications and coordinating fundraising events. We are grateful to the committed individuals who sit on the Board and do this important work. This year we have seen several new arrivals and some departures.

Departures

Mary O'Hanlon Creed

Mary completed her three year term on the Board in February 2014. Mary was very active as chair of the Board and also as a member of a number of subcommittees. We are grateful for the extensive amount of work she put in to CASE and appreciate her ongoing involvement with the Fundraising subcommittee.

Grant Bayne

Grant Resigned from his position in November 2013 due to work commitments. We thank Grant for his time and input as Treasurer.

Denise Nicholls

Denise completed her three year term on the Board in June 2014. As one of the longest standing members of the Board, Denise provided invaluable experience and expertise, particularly in the area of fundraising and CPD for a Cause. We thank Denise for the time she dedicated to CASE.



Mike Best, Chair



Mike Best is a civil engineer who enjoyed a very successful 24 year career with Wood & Grieve Engineers, a large Perth-based national consultancy. After 9 years as Managing Director and CEO at Wood & Grieve, Mike retired from full-time work in 2012 to pursue other interests. He is now busy with a number of non-executive Board roles in both the commercial and not-for-profit sectors. Mike joined CASE because he felt deeply concerned about the way refugees and asylum seekers were being portrayed by our politicians and media commentators. He felt that the least we could do was give them a fair hearing within our legal system, which is something he believes CASE is doing really well.

Richard Valton, Treasurer



Born and bred in Paris, France, Richard first worked as a mining engineer in Katanga. After completing an MBA from INSEAD, Fontainebleau, France in 1974, he joined a division of Electrolux in Paris and became the CEO and Chairman of the Board till 1983. In 1984 he moved to Perth and joined BHP as their Manager of Long Term Planning and Forecasting in the Iron Ore division. He has held Directorships in international Mining companies and also has taught and tutored in business policy, marketing strategy and economics at University level. For the last 5 years, Richard was a volunteer advisor with the Australian Business Volunteers organisation and had a number of assignments across South East Asia and South Pacific Islands. He is a Fellow of the Australian Institute of Management (FAIM).

Catherine McComish, Secretary



Cathy is a contracts and legal consultant at ATCO Oil & Gas. She has been involved with CASE since 2003. She has worked as a volunteer, provided pro bono legal advice while working at Corrs and was elected to the Board in December 2012. Cathy is passionate about working to protect the rights of refugees and asylum seekers. She hopes that she can contribute to the growing success of CASE in this area.

Brendan Lobo, Member



Brendan Lobo is an experienced business professional working in the marketing communications profession. He is currently the Chief Operating Officer at Lush TV, a digital marketing communication firm in Perth, Western Australia. He has worked extensively with a number of large corporate multinationals, small and medium business and also a number of not for profits. Brendan has a passion for driving positive change in the lives of refugees and joined the CASE Board as he sees it as an opportunity to use his skills to help CASE achieve its aims and objectives.



Anne Durack, Member

Anne has a Bachelor of Jurisprudence (Hons) and LLB (Hons) from University of WA. She was admitted as a barrister and solicitor in WA in 1977 and ACT and NSW in 1980. She was a senior associate at Phillips Fox working in the insurance area, before becoming senior claims and risk solicitor at Law Mutual. In that role, she managed professional negligence claims against WA practitioners, arranged professional indemnity insurance, and developed and delivered a compulsory risk management program to WA practitioners. She has a particular interest in practice management and legal ethics. In 2012 she joined the WA Bar. She began volunteering at CASE in 2012 and was awarded Women Lawyers Senior Woman Lawyer award. She also lectures on risk management and professional responsibility at College of Law.



Tom Tolchard, Member

Tom Tolchard graduated from Canterbury Christ Church University having studied business and commerce. Tom's early career was spent investigating the economic and social impacts of microfinance across India and Sri Lanka before transitioning into a more mainstream career in retail consulting. Tom has spent the past 6 years working to develop and grow the Australian social enterprise sector. Tom's projects include the founding of Future Proof Consulting, the development of STREAT Ltd, the opening of Spacecubed, establishment of the Social Return on Investment network WA (SROI) and more recently appointment to be Chair of the fundraising sub-committee for CASE For Refugees. Tom is passionate about the role of social and economic inclusion for all and the development of a fair and civil society.



Dr Anne Mathews, Member

Dr Anne Mathews has extensive experience in teaching and research. She has held a number of senior positions in State Government agencies in the areas of training, science and innovation, Indigenous issues, disability and the environment. Anne is a fellow of Leadership WA, a member of the Australian Institute of Company Directors, Australian Institute of Management, Australian Society for Microbiology and the Australian Institute of Food Science and Technology. Anne's passion for addressing social justice issues and improving the lives of refugees, migrants and people from Culturally and Linguistically Diverse backgrounds attracted her to become a board member of CASE.

Report from the CEO

"The willingness of so many to provide support is humbling. In 2013-2014 we were able to assist over 1000 people. We thank you all on their behalf."




Since stepping into the role of Chief Executive Officer in March 2014, our organisation has experienced a time of almost unprecedented change. Whether adapting to new changes in the legal landscape, responding to announcements to funding cuts or adjusting to staff changes, each day has brought its challenges.

The legislative and policy changes impacting our clients in the last 12 months have been numerous and have required us to continually review how to best respond to meet our clients' needs. You can read more about the specific changes that have affected our workload later in this Report. In a legal and policy environment where so much uncertainty has prevailed, we have worked extremely hard to help our clients understand how they, and their families, are likely to be impacted. In so many cases, this has required our staff to deliver difficult and often sad news as prospects of our clients' reunification with loved ones overseas, have either diminished or disappeared.

The announcement in March 2014 of the removal of Federal Government funding to support legal services for many asylum seekers has had a direct effect on our organisation. The decision to remove funding for protection and family reunion clients seeking review of decisions at the Refugee Review Tribunal and Migration Review Tribunal will result in a reduction in funding to us over the course of 2014-2015. We are still providing this assistance to the most vulnerable of applicants, but many very needy applicants are now being turned away and their applications for protection, or for reunification with family overseas, jeopardised. The more publicised removal of funding for maritime arrivals has seen a large increase in referrals to CASE for assistance as previously funded service providers are forced to turn away asylum seekers. We are working with other concerned stakeholders to try and find a way to fill this vacuum and provide at least some legal advice and assistance to this particularly vulnerable group.

In a climate where funding is increasingly difficult to obtain, we are also working hard to ensure our organisation has a sustainable source of funds available in the future to enable it to continue to provide, and grow, the services it is providing to the Culturally and Linguistically Diverse (CaLD) community in Western Australia.

The departure of our former CEO, Shayla Strapps, in February 2014 after over six years at the helm, was met with mixed feelings. Excitement for her as she progressed to a new phase in her career, and sadness as a well-loved and respected member of our team moved on. It is a testament to her leadership, and the dedication and skill of all the staff and volunteers that support our organisation, that the quality of the services provided to our clients has remained at such a high level despite the loss of such an important role model.



The end of the financial year also saw the retirement of Bill Thomas, a stalwart of the CASE team who has dedicated over 10 years of his time and assisted hundreds of clients in their applications for protection. We are not sure he fully understands the concept of “retirement,” but are glad none-the-less, as we are the grateful recipients of his continued assistance in a volunteer capacity. We were also sorry to see our generalist solicitor, Jasmine Rhodes leave in February 2014, but we look forward to watching her success in her future career and wish her the best.

With all this change however comes the opportunity to focus on new initiatives. We welcomed new staff members in our Senior Solicitor, Kathy Bogoyev and lawyer and migration agent, Rohini Thomas. Both bring with them a wealth of experience in both migration and generalist legal work. Our generalist practice is flourishing and is keeping our lawyers busy with a huge variety of legal matters. Staff and volunteers have willingly accepted new roles and responsibilities as we have restructured to meet the changing needs of our clients. The depth of skills and experience of our staff and volunteers is impressive and our clients are the grateful beneficiaries of their commitment to our organisation.

We have undergone an extensive practice audit and are now an accredited legal service provider under the National Associations of Community Legal Centre (NACLC) accreditation scheme. CASE is continuing to provide legal education in supporting students undertaking their Practical Legal Placements with the College of Law and has expanded the number and diversity of volunteers assisting us with both legal and administrative support. Further opportunities to work with universities in various disciplines are being investigated and internship arrangements have been put in place for 2014-2015.

There are many other individuals and organisations, both here in Western Australia and nationally, who are committed to ensuring the rights of disadvantaged people are protected. We continue to work collaboratively with a wide range of these stakeholders and are actively engaging within the broader community to strengthen and create new partnerships.

This report is an opportunity to thank all our pro bono partners, supporters and volunteers who generously give of their time and expertise to assist us. The willingness of so many to provide support is humbling. In 2013-2014 we were able to assist over 1,000 people. We thank you all on their behalf.

The next year promises to be challenging both on a global and national scale. The legal, policy and funding changes we have faced in the past year are likely to continue and we will need to adjust accordingly. What will remain unchanged is the desperate need of our clients for assistance to understand the legal system as it applies to each of them and the commitment of our organisation and our staff to provide that help to the best of our ability.

Helen Pearce
CEO



Report from the Outgoing CEO


It is with great melancholy that I sit and write this. In February 2014, I finished my last day in CASE and am now living overseas. In this, my final report, I want to take the opportunity to reflect on my time at CASE and to recognise how far the organisation has come in the past seven years.

I remember quite clearly the first day Amanda Goodier and I started our job share position at CASE. We sat outside with Vanessa Moss, one of CASE's previous principal solicitors who had generously stepped in to fill the void until we were appointed. Vanessa provided us with an excellent handover but I still recall feeling overwhelmed with the lack of knowledge we had about refugee law. We sat outside because the internal interview and meeting spaces were all taken up with volunteers and clients. The only paid staff were a receptionist and also migration agent Bill Thomas, although there were some volunteers there who are now paid staff, such as Gwynneth Moyle. Everyone was very welcoming and helpful and we embarked on our new journey with the support of the staff, volunteers and the Board, although I'm quite sure many of them wondered why they had two family lawyers running the show!

CASE's office space was small. One office contained all files and closed files and also doubled up as an interview room so every time anyone needed a file, they had to interrupt the interview and go in. For the first two years we busied ourselves with learning the law, making Lotterywest applications for new office furniture, convincing Allens Arthur Robinson to store all our closed files, buying a new client database and implementing it across the practice, finding new funding and hiring new staff. We convinced Gwynneth that she should be paid for all her hard work, employed Marti Rinsma as a new solicitor and installed two new demountable office spaces on the outside of the building.

We drafted and implemented numerous new guidelines and rules and these improvements and streamlined processes meant that we were able to help more people. The staff grumbled sometimes about all these new rules, but eventually came around! We were successful with funding and grants and started implementing new programs to help yet more people.

It was a great pleasure and privilege to work with all of the staff and volunteers. I am quite sure that I have never come across a group of more dedicated people, who really worked hard to ensure that our very vulnerable client group were assisted. Amanda and I worked hard to try to implement our new client guidelines within our budget which sadly, often meant we had to say no. I remember numerous occasions when Bill or Gwynneth would sit across from us and argue for their client and why we should break the rules 'just this once' because this client was particularly deserving of our assistance.



CASE continued to grow when we were awarded the generalist service program through the Commonwealth Attorney General's Department. This funding is a great compliment to CASE's refugee work and allows Culturally and Linguistically Diverse (CaLD) clients to seek a wider range of services from us, rather than just their migration matters. Soon we had six lawyers and six support staff, a vast increase from the three staff we had when we first started.

In 2011, and following the important M61 High Court decision, CASE again jumped into action when we realised that a huge percentage of our client group and others in the community would be affected by the decision. We scrambled to create the Judicial Review Asylum Seeker Project (JRASP) and Amanda and I worked hard to implement and understand the law around it. We couldn't fit into the CASE offices and so we took a small office 2km down the road and undertook JRASP from there. It was a solution, but not a perfect or long term one and we continued to search for new premises. Tannaz Pasha joined me as volunteer law clerk and along with numerous other volunteers and barristers we worked tirelessly over three years to assist hundreds of people with their Judicial Review matters. In mid 2012, Amanda was appointed the MRT/RRT as a full time member and left us to begin her new journey.

In late 2012 and following many years of looking, we moved into the premises in Victoria Park with UnitingCare West. This was so important as our growth was now so stymied by our space that we could no longer grow. The new offices provide space for all our staff and volunteers, proper private interview rooms and good facilities, and of course, most importantly, a very good coffee shop about 50m away!

When I left CASE, I was immensely proud of what we had all achieved in our time there. The dedication of the staff and the Board meant that we were able to grow quickly and to become a reasonable sized community legal centre that helps thousands of people each year.

I was sad to leave CASE but excited to move onto my new adventure. I thank everyone who made my time at CASE so enjoyable, the staff, the Board, the volunteers and the clients. I feel privileged to have been able to work at a place where there was such a commitment to social justice. I know that I leave CASE in safe hands, being steered by Helen at the helm and with the staff continuing their hard work. If this is what CASE has achieved in its first 10 years, I can't wait to see what it will have achieved in the next 10.

Shayla Strapps

CEO, October 2007 to February 2014



Refugees and Asylum Seekers Worldwide in 2013-2014

Globally

UNHCR has declared 2013 to be one of the most challenging in its history, marked by multiple refugee crises and the highest displacement numbers since comprehensive statistics began to be kept in 1989. By the end of the year, UNHCR was assisting an additional 7.4 million persons, and a total of 35.6 million people. These included 11.7 million refugees and 23.9 million internally displaced persons (IDPs). There were also 1.2 million people awaiting a determination of their asylum claim by UNHCR.

Afghanistan remains the top source country for refugees. However, it is now followed closely by Syria, as the war there entered its third year in 2013. UNHCR has registered more than 2.2 million refugees, including more than 1 million children from Syria. Other major refugee source countries this year were Somalia, the Democratic Republic of the Congo, Myanmar, Iraq, Colombia, Viet Nam and Eritrea.

As in previous years, Pakistan continues to host the highest number of refugees (1.6 million). Iran and Lebanon have roughly half that number, followed by Jordan, Turkey, Kenya, Chad, Ethiopia, China and the United States, in descending order. Overall, the number of refugees hosted by developing, relative to developed, nations, continued to grow, reflecting a trend that has now persisted since the 1990s. By the end of 2013, developing nations hosted 10.1 million or 86 per cent of the world's refugees.

When the number of refugees in a country is compared to the national population, Lebanon tops the list with 178 refugees per 1,000 inhabitants. In other words, almost one in five inhabitants in Lebanon is a refugee, and this figure increases to one in four when Palestinian refugees registered with United Nations Relief and Works Agency (UNRWA) are included. Regionally, the Asia-Pacific hosts the most refugees. Around one-third of the global total reside in this region. The majority (69% or 2.4 million) are Afghans and there are also significant numbers of Pakistanis and Iranians.

The UNHCR is mandated to assist refugees to find durable solutions that will allow them to rebuild their lives in dignity. It exercises this mandate by facilitating voluntary repatriation in conditions of safety, assimilation within new national communities, and resettlement in third countries. Throughout the year, UNHCR assisted 414,600 people to return to their home countries, which was fewer than in 2012. The total demand for resettlement places always outstrips places available. In 2013, 27 states offered resettlement places to 98,400 individuals. The top resettlement states were: USA (66,200), Australia (13,200), Canada (12,200), Sweden (1,900), and the UK (970).

6.3 million or 54% of refugees were in a protracted refugee situation at the end of 2013.

Source: UNHCR, Global Trends 2013: War's Human Cost (June 2014)

Australia

Statistics on refugees and asylum seekers in Australia have not been published by the Department of Immigration since June 2013. UNHCR reports that Australia received 24,324 asylum applications in 2013, but notes that this figure does not include asylum-seekers who were not screened in to a refugee status determination process or those who were transferred to a third country for refugee status determination. This was, nevertheless, a 54 per cent increase from 2012. It represented 4% of all asylum claims made in industrialised countries. States receiving a greater number of claims included in ranked order: Germany, United States, France, Sweden, Turkey, United Kingdom and Italy.

Source: UNHCR, Asylum Trends 2013: Levels and Trends in Industrialized Countries (2014)



"I just wish to register my heartfelt gratitude for the support I have received from CASE for Refugees ... may your work continue to receive many blessings in bringing disintegrated refugees' families together across the globe."

- Ajuong, CASE client

Changes that have affected our workload in 2013-14

As in previous years, there have been significant changes to law and policy in both the protection and family reunion areas and each has impacted our workload.

In 2013, the government expanded the existing 'enhanced screening' policy to nationalities other than Sri Lankans. Those who were screened out were denied access to a refugee determination system, in spite of expressing a desire to seek asylum. In October 2013, we were approached by the Vietnamese Association to assist approximately 300 Vietnamese asylum seekers who were detained at Yongah Hill Immigration Detention Centre, pending removal after having been screened out. Over the next three months we contacted each of them and for each client with a prima facie protection claim, wrote to the Department, alerting it and requesting that the claims be assessed.

In early December 2013, the Government announced that the number of protection visas granted in 2013-14 would be capped at a number which had already been granted. This would have meant that our protection clients would be placed in a queue after it was determined that they met the visa criteria. A few weeks later, the cap was removed after its validity was challenged in the High Court. It was reinstated in March 2014 using a different Regulation, but the High Court in June 2014 ruled that second cap was invalid. The uncertainty this has generated has been stressful for our clients and, from a workload perspective, has meant that very few protection files have been able to be closed as visa waiting times have dramatically increased.

Uncertainty has also characterised the Government's temporary protection visa (TPV) scheme as it sought to introduce TPVs via Regulations and was partially thwarted by the Senate and the High Court. The Government responded by utilising different subclasses of temporary visas in complex sequences in order to create the legal effect that they sought. This, together with the removal of funded legal assistance for maritime arrivals and a major privacy breach affecting all asylum seekers in closed and community detention earlier this year, has led to an increase in referrals of maritime arrivals to CASE. We have established a drop-in clinic for these clients in order to provide them with advice and information and published a number of information sheets with relevant language translations.

In the family reunion sphere, a significant change came in December 2013 when the Minister issued a Direction stating that permanent residents who originally came to Australia by boat and then sought to sponsor or propose family members would be given the lowest processing priority. The Department's advice stated that it would be 'many years' before such applications would be determined. This change affected a large number of our family reunion clients, including those who had lodged applications months or years earlier. We contacted each of them to explain the change and ran information sessions for them.

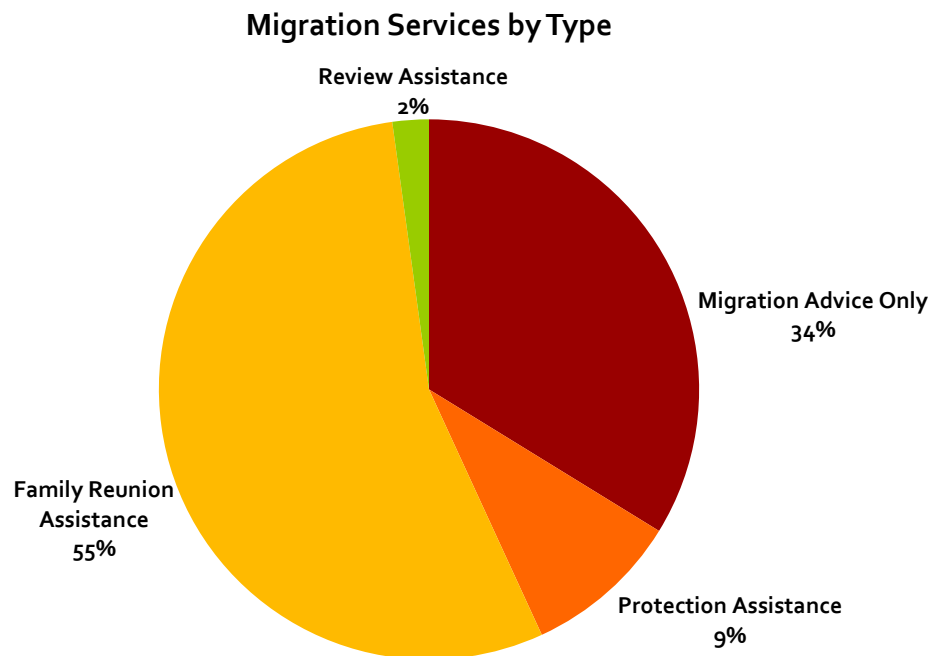
In March 2014, the Government amended the Migration Regulations to restrict access of unaccompanied minors to visas for their parents under the humanitarian stream. The retrospective changes meant that the families of these minors now need to be residing outside their home country, be subject to substantial discrimination amounting to a gross violation of human rights in their home country and show there are compelling reasons for the grant of their visa. Those criteria did not need to be met when the applications were initially lodged. In response, we contacted all of our affected clients and advised them of the change. We assisted those whose families were outside their home country to provide additional information to the Department and made written submissions on their behalf.

A more welcome development has been a slight increase in the number of humanitarian visas being granted to family members of clients who themselves hold humanitarian visas. The reasons for this are unclear. It may be due to a (temporarily) increased quota in 2013-14 or to a shift in processing priorities. Together with the reduction in demand for family stream visas, brought about by the changes described above, it has enabled us to assist more applicants in humanitarian need.

Client Services: Migration

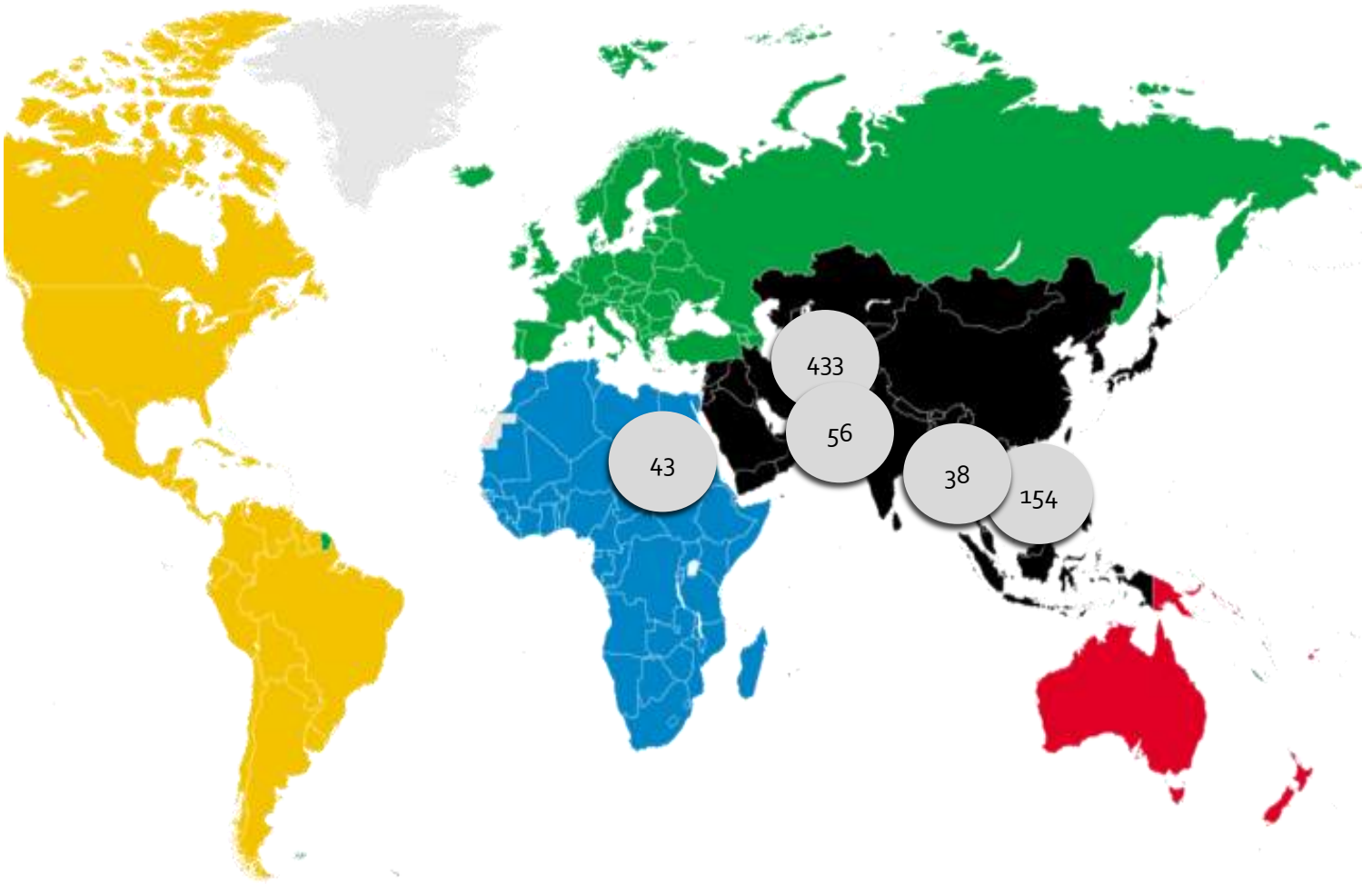
Our migration practice consists of advice and primary assistance with both family reunion and protection matters, assistance with administrative review at both the Migration Review Tribunal and Refugee Review Tribunal and, through our Judicial Review Asylum Seeker Project, assistance with judicial review at the Federal Circuit Court. Due to the changes in law and funding outlined earlier in this report, we have also seen an increase in demand for advice and assistance in new areas and have increased our efforts to advise those affected by these changes to understand how they are impacted by them and to respond appropriately.

Demand for our services across all these areas is always high and we have had to prioritise who we can assist. Changes to some of our internal process have enabled us to keep the waiting times for appointments to a reasonable period; we continue to work to bring those times down. Demand for family reunion assistance remains high and we gave initial advice to 606 people and assisted over 200 to lodge applications. 155 people approached CASE for assistance with advice on lodging protection applications and we were able to assist 57 to lodge applications for a protection visa. We assisted a further 36 people with administrative and judicial review.



In total in 2013-2014 we assisted over 1000 people in our migration practice. Once again, our clients came from a vast array of countries – in total 58 different countries. The overwhelming majority came from Afghanistan but with strong demand from many African countries as well.

We assisted clients from
58 different countries



Countries	Number of people assisted
Afghanistan	433
Vietnam	154
Pakistan	56
Sudan	43
Myanmar	38

Other high ranking countries from the 2013-2014 period include: Somalia (35), Iraq (32), Iran (31), Ethiopia (29), Congo (26), Liberia (14), Zimbabwe (14), Sierra Leone (12), Sri Lanka (12) and Turkey (10)



Jean's Story A Case Study

"I have told him I am his father and will do anything for him"

Jean was born in Burundi and arrived in Australia in 2007 on a Humanitarian Visa with his wife and child. Jean came to CASE for Refugees in 2011 to find assistance to sponsor his young son to join him in Australia.

"For most of my life until 1993 Tutsis formed the government of Burundi. In 1993, when the first election was held, a Hutu was elected president. Within three months, the president was assassinated. A civil war followed. The army was controlled by Tutsis and therefore the Hutus became rebels. In 1996 my home town was attacked by the rebels. My father was killed and my family fled. I had been away from home attending school and when I returned home there was no-one there. I fled with friends from school and we eventually arrived in Tanzania. I spent 10 years in the Nduta refugee camp before being granted a Subclass 200 Refugee visa."

When living in the camp, Jean started a relationship with a woman. In 2001 the Burundi government claimed that peace had been restored and there were always some people who were prepared to return to their homes.

"In 2001 she told me that her grandmother had decided to return to Burundi and she would go with her. At the time we did not know, but she was pregnant with my child."

Jean then came to Australia with his new wife and child, not knowing the whereabouts of his previous girlfriend and his child.

"In 2008, after I came to Australia I telephoned a friend, who had been repatriated to Burundi. I asked him to find my previous girlfriend and my son, and so I learnt that she had gone into the forest to get firewood, they had found her clothing and eventually found her dead body. She had been raped and was tied to a tree. I learnt that my son was being cared for by people from the Church. In 2010 I also found my mother, so I arranged my son to go and live with her, and I have been sending money each month to them."

Jean's son was just nine years old when we started this application. After two long years of lodging applications and forms, obtaining relevant documents and medical testing, a Child Visa Subclass 101 was finally granted in July 2013. As the child was still only 11 years old at this point, the next hurdle was to safely get him to Australia. This was successfully co-ordinated by the assistance of the International Organisation for Migration (IOM).

"My wife and three daughters in Australia are happy to have my son as part of our family."

This case is a testament to how the hard work and passion of many individuals can achieve positively life changing outcomes for our clients and their family members. The boy was given the opportunity at a new life in Australia, and his father was given a new chance to raise his young son. Through the hard work of CASE workers the separation of father and son across borders and time was resolved successfully.

Mariam's Story

A Case Study

"All of our family, apart from my niece and the children in her care, have either died, or are in Australia"



Mariam was born in Bgaga Bong County, Liberia and her family members are from the Mandingo tribe. She has two brothers and three sisters and had another twin sister who died at the age of 12. Mariam came to CASE in early 2012 saying that she wanted to bring 11 children from Guinea – they were the children of her brother and sister. She told us:

"Liberia was rich in natural resources and the government recruited our people to work in mines and other areas of employment and this caused resentment between Mandingo people and other tribal groups. A civil war began between other tribes and Mandingo people in 1990. This war was bitter and cruel. At the time that the war began, I was working in a Hospital as a nurse and I was at work when the killing began. I wanted to go home to my village, but the doctor who was my boss took me to another village later that day. I became separated from my sister, was captured and I was very badly treated by the rebels ..."

Many Mandingo people were raped and killed during the civil war; it was ethnic cleansing. Mariam's parents and a brother were killed in the war. One sister was captured and later died in hospital, and another brother was killed when he returned to Liberia in 2006 to try and reclaim the family land. Later, another sister tried to return to also claim the family land; she was attacked by male passengers on a bus, beaten and dragged on to the road and later died from her injuries.

Mariam fled from Liberia to Sierra Leone and then on to Guinea where she lived in a UNHCR refugee camp, where she found one of her sister's daughters who was caring for some of the children. After being granted a humanitarian visa by the Australian Government, she went back to Guinea to make arrangements for her nieces and nephews. She found a place to rent and made arrangements for the children to return to school. Mariam and her adult children have always sent money each month to support those in the refugee camp.

In June 2012, CASE assisted Mariam to lodge a 117 Orphan Relative Visa for one of her nephews. This is a paid family stream visa so it is quite expensive, and Mariam had to choose as she could not afford to bring them all. In September 2013 we received a positive decision and her nephew has now joined her here.

Mariam has again returned to CASE for more assistance, as she wishes to bring her sister's daughter who is still living in the camp and now caring for eight children, three of whom are blood relatives with deceased parents and five who are orphans that were taken in as infants by her sister when she was still alive. They are all registered as the one household with UNCHR. The niece is only 21 years of age and caring for eight children on her own.

CASE will assist Mariam again as we believe there are strong and compelling reasons for them to be granted a Humanitarian Visa. There are no costs for this visa so Mariam will try and bring them all – to join the rest of the family in Australia.

Client Services: Generalist

The generalist service continues to provide general legal advice, assistance and representation to clients from cultural and linguistically diverse backgrounds on low incomes.

Following restructuring of the service in March 2014, we have seen an increase in both the number of clients and diversity of issues for which clients are seeking legal assistance. We expect that trend to continue in the coming year as word of the services we are providing to the Culturally and Linguistically Diverse (CaLD) community continues to spread.

The statistics for the 2013-2014 funding period are as follows:

Assistance	2013-2014
Information	184
Advice	265
New cases opened	33
Cases closed	29
Non Casework Projects	12

The types of matters for which clients most commonly seek assistance include change of records, divorce, domestic violence orders and associated issues, child related family law matters and minor criminal matters.

The generalist service has also provided ongoing community legal education sessions to members of culturally and linguistically diverse communities. Topics of particular interest have included wills and powers of attorney, police powers, contracts and debts, and marriage and families. We are working with community groups to provide community legal education that is topical and interesting, while attempting to proactively provide legal education sessions in areas of identified need.

We continue to work to build and maintain close community links with multicultural agencies throughout the metropolitan area and regional Western Australia. In particular, there is ongoing awareness of the need to assist victims of family and domestic violence with their legal and associated issues in a holistic and culturally sensitive manner. Such clients commonly have multiple legal issues covering areas such migration, family law, restraining orders and criminal injuries compensation. We are looking to provide outreach services in the coming year to assist these clients further. More generally, the generalist service continues to raise awareness of services provided and to keep abreast of current issues through regular attendance at community meetings.

The following table contains a percentage breakdown of the most common problem types presenting at the generalist service during 2013-2014.

Law Type	Proportion (%)
Immigration Humanitarian and other visas	21%
Civil	9%
Immigration Family and Partner	8%
Divorce and separation	8%
Child residency and protection application/orders	8%
Family and domestic violence	6%
Credit and debt recovery	5%
Property	4%
Tenancy	4%
Immigration Health/Character	3%
Dangerous acts, injuries and assaults	3%
Injuries	2%
Offences involving weapons/explosives	2%
Employment	2%
All other	15%
Total	100%



Generalist Case Studies

Case Study 1

A client approached CASE for Refugees after she was assaulted in her home by a former friend. The attacker was charged by police and CASE liaised with the Victim Support Service to ensure that the client had access to an interpreter while giving evidence at the criminal trial and had support from a Victim Support Service worker throughout the trial process.

CASE subsequently assisted the client to lodge an application for criminal injuries compensation as a result of the physical injury and the mental and nervous shocked caused by the assault.

The client subsequently obtained an award of criminal injuries compensation of over \$13,000.

The same client had been in a relationship with an abusive man who had violently assaulted her on several occasions. The former partner was charged by police and the client obtained a final violence restraining order against him.

Again, CASE assisted the client to liaise with the Victim Support Service to ensure she had support through the criminal trial process. The client was also assisted to prepare an application for criminal injuries compensation. She received an award of over \$20,000.

Case Study 2

CASE was approached for assistance by a client who had been charged with stealing. The client spent time in prison after being charged, although the penalty for the offence was only a fine. The client had been arrested and questioned by Australian Federal Police, who incorrectly assumed that the client did not have a valid Australian visa.

The client had suffered from long term mental illness which had not been treated since the client had arrived in Australia. During the course of his involvement with CASE, the client's mental health deteriorated significantly.

The criminal matter was referred to the mental health START Court and the client was represented by CASE at those proceedings. He was assessed by a psychiatrist as being not fit to plead.

CASE formed the view that the client would have good prospects of successfully defending the charge and successfully negotiated with the Police to discontinue the criminal prosecution in the public interest. As a result, the criminal proceedings were dismissed and the client did not receive a criminal record.



Image: Jeff helped his wife Mabendu bring her son Maxwell to Australia. Mabendu came to CASE in 2010 in the hopes of bringing Maxwell to Australia from Guinea. After a lengthy process, Maxwell was granted a visa at the end of 2013. Jeff and the newly arrived Maxwell came in to CASE to say thank you in March.

Volunteers

Volunteers are integral to the ability of CASE to respond to the demands for our services. From the volunteer Board, the volunteer law graduates, the administration volunteers, our volunteer migration agents and lawyers and law firms and barristers who give so generously of their time to support us in all areas of our work, we could not do it without you.

CASE offers a unique opportunity for volunteers to interact and work with clients from a Culturally and Linguistically Diverse background. There is always a high demand for these positions and, as all work is managed in the confines of the office, we ensure there is adequate support and mentoring from staff members. We currently have 63 active volunteers working for CASE.

Again this year we planned an annual recruitment process to bring new volunteers into the Family Reunion work – and in February we trained 28 new volunteers for this work. We held the Legal Training Session, followed by training on the client database and office training. As they began their client appointments the new volunteers had the support of working with more experienced volunteers, a supervising migration agent and also office staff who assist on the day. These appointments are scheduled after-hours, when we have more available office space. There are about 43 people currently now active in this area of work.

Over the last six months we have actively recruited more volunteers to assist us during the week. We have solicitors and migration agents who now assist our staff on a weekly basis with various tasks including: preparing submissions and country information for protection clients; completing forms and writing statutory declarations for clients; research to substantiate client claims; and lawyers supporting our generalist legal practice.

During the week we have also staffed the front office with volunteers who assist clients who walk in and also deal with phone enquiries. When they are not assisting clients they are managing the huge pile of client paperwork that needs to be scanned, faxed or copied. CASE provides relevant training to allow volunteers to complete their tasks, along with ongoing support and supervision from staff. Our busy office would not be the same without them.

Each year CASE provides placements for about two or three law students to complete the practical component for their training. The positions are unpaid, although highly sought after, and we believe provide a wonderful opportunity for the students and for CASE. This year we have seen Gino Lopez and Kylie Bettink undertake their placement at CASE.

Please see following pages as some of our outgoing and current volunteers give their perspectives on their work with CASE over this last year.

Volunteers gave us 4,200 hours of their time in 2013-2014

Volunteer Reports

Nadia (Legal Secretary, Allens Linklaters)

"I have thoroughly enjoyed my time volunteering at CASE. Everyone has been so welcoming and friendly. I really admire the good value CASE brings to not only individuals but the community overall. It is great to see the positive outcomes for the refugees and immigrants that come to CASE and humbling to see them smile knowing they are getting the support needed. I am grateful to have offered my administrative assistance. Thank you for the opportunity."

Gino Lopez (Law Graduate)

"Thank you so much for the opportunity you have given me to work in an organisation with such dedicated and committed people. The collegial work environment at CASE fosters openness and cooperation that I believe ultimately work to the benefit of their clientele."

The last eight months working here was very fruitful for me. I had exposure to clients from a wide range of cultural backgrounds and a variety of legal matters. I completed legal research that helped me better understand the relevant laws in each case and prepare them in an easy to digest format. The preparation of court documents was really helpful for me to gain practical insight into the workings of the court system. Preparing correspondence to real clients grounded me to the fact that we are providing a vital service to the community.

There is no doubt that these experiences will be very valuable in my future practice. More importantly it has re-affirmed my belief that social justice in Australia is vigilantly guarded and keenly advocated by well-meaning people. It's such an honour to have had the chance to be counted among your ranks."



Lara (Law Student)

"I am one of the many volunteers who dedicate some of my spare time to help at CASE for Refugees. I have been volunteering one day a week since the beginning of the year and thoroughly enjoy it. While I am at CASE, I not only help in scaling the mountains of paperwork, I also provide assistance to the generalist services and interact with clients at the front desk. Volunteering at CASE has given me a great opportunity to meet a diverse range of people and is also teaching me invaluable skills which will be transferable to my future endeavours."

Kylie Bettink (Law Graduate)

"I am so privileged to say I have worked at CASE for Refugees. I have been lucky enough to work with some of the most experienced Migration Agents and Solicitors in their fields. The team at CASE deserves more accolade than I could ever put into words.

The work the CASE team provides to the under privileged multicultural society is second to none.

During my time at CASE, I was lucky enough to assist a Migration Agent with a domestic violence matter at the Migration Review Tribunal. I liaised with the client, assisted with form filling and chased documents requested by the Tribunal. I went to the Migration Review Tribunal with the Migration Agent and observed the entire process. I received a telephone call that the client received a permanent visa. I cannot describe in enough words how rewarding it felt to be a part of something so life-changing for another. The client donated the money the Tribunal awarded her back to CASE. I think this gesture in itself supports my sentiments above that the work CASE does on a daily basis is important and so treasured by so many.

I respect and appreciate everything I learnt at CASE. I am honoured to have worked with the CASE team and look forward to hearing about all the new and wonderful things they will be doing in the future."



Staff



"Can you believe this! I can't believe my eyes. Am so, so excited for this today. Thank you so much for your help"

- Martha Awan, CASE client

There is nothing more special than seeing an excited staff member announcing to us all that a successful visa grant notice has just been received or a positive, often life changing decision, made. In a difficult year, it is these moments that make the job worthwhile for us all. The dedication of this amazing group of people and their willingness to go above and beyond to help those in need is inspiring. Thank you all.



This year has seen some changes in our staff – the departure of Shayla, Jasmine, George and Jess and the welcome addition of Carol, Kathy, Rohini and Claire. Tannaz is now admitted as a solicitor and Katy has commenced her Articled Clerkship. Both Julie and Keeya have taken on new responsibilities and, along with Katy, ably filled in when our office manager Caro took a well-deserved extended holiday in Europe. Marti, Gwynneth and Bernice continue to provide an exceptional service to both our clients and our organisation and as mentors and supervisors to so many of our volunteers.



However, the end of the year also brought the news that Bill Thomas, our longest serving staff member, had also decided it was time for him to announce his retirement. He managed to stay away for all of four weeks before returning to offer his services again to our needy clients. We are grateful that his generosity means we, and all our clients, can continue to benefit from his wealth of experience and expertise. Please see the following page as Shayla and Gwynneth share their thoughts on Bill. They speak, not only for the current staff, but so many previous staff and volunteers and hundreds of clients who have been the beneficiaries of his dedication over the last 12 years.

Thank you Bill.

Bill Thomas

CASE's longest serving staff member



Bill has been a terrific work colleague. He has a brilliant mind ("Jesuitical" to quote Marti) that always seems to find a different interpretation of the law to present a new angle. I have learned an enormous amount just hearing him talk about the kinds of evidence he will present in a hearing. This has informed my own practice, helping me to think of ways that we can assist clients to present evidence that goes a little further to support an application.

Bill works hard, so hard in fact that he has felt the need to depart from CASE in order to give time to those projects for which he halved his workload in 2008. A lot of his work was done at home, where he could work uninterrupted. This was in addition to the hours for which he was paid.

Bill is also a 'good mate.' He greets you with "Hullo, Comrade." He is always happy to discuss a problem with you and help you find a way to respond to the challenge. Bill always has a story to tell from his broad experience as a student rebel, as a librarian, as a union organiser, as a politician, from his work on Bangladesh – all these experiences have contributed to a varied and interesting life, full of rich memories.

Bill is a devoted family man. Over his time at CASE, he has become a grandfather and delighted in his little granddaughters. He has also mentored an Aboriginal family from Kununurra, supporting them when their sick child was in hospital and acting *in loco parentis* for their boy in boarding school while encouraging his football and acting talent. They have become like extra grandchildren for Bill.

Fortunately Bill is giving some time to CASE as a volunteer, so we will still see him occasionally. He has set a standard in appeal work that will endure because of the very able staff we have to take on Tribunal work. But Bill is a one-off and he will be missed. (Gwynneth Moyle)

In many ways I am very surprised that Bill has finally decided to take some time for himself and his family, time that is richly deserved. Bill is one of the most knowledgeable people on refugee law around. The knowledge he holds is simply immense and he is incredibly up to date and also has a thorough historical knowledge. He has a brilliant mind and endless memory. It has been great fun working with him.

His clients adored him and showered him with gifts. It was always beyond us why because he always told them the story straight, accused them outright if he thought they weren't being entirely truthful, and would interrupt their stories when he had heard enough. But his results spoke for themselves and he experienced a very high rate of positive decisions in the Tribunals and often ran cases that tested previously held views.

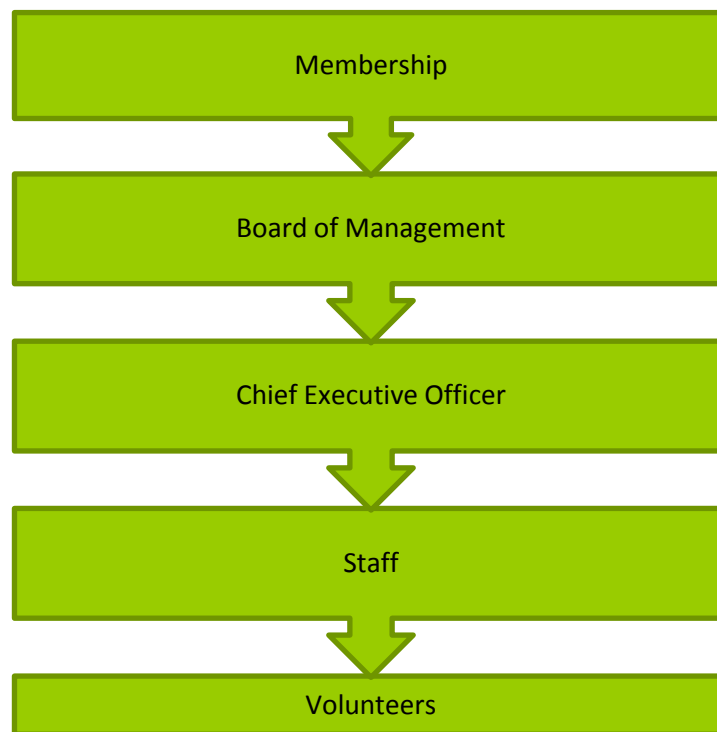
CASE will be poorer for the retirement of Bill. His endless enthusiasm for his cases was immense and his knowledge was second to none. I know that he will be called upon regularly when a curly question arises which no one else can figure out. Bill's answers are always long, but always useful and always exactly right. He thinks of a new way of looking at things and writes submissions that easily convince the recipient around to his way of thinking. His commitment is endless and no one really knew what days he worked because he would fit his life around his (supposedly part time) CASE commitments and hearing dates to make sure his clients were always represented. He is funny and dry and says it like it is.

Bill is committed to his family and his grandchildren and foster grandchildren. He loves visiting the zoo with them and is always spending his days off time with them. I am pleased that he will be able to spend more time with them in his retirement and I wish him all the very best. I thank him for his never ending and tireless work at CASE on behalf of the staff and the Board and also the thousands of clients that he has helped in his time at CASE. (Shayla Strapps)

Governance

CASE is committed to attaining high standard of governance, practice and risk management and accountability. In 2013-14 the CASE Board passed a new Strategic Plan for the period until December 2016. Many of the initiatives in the Strategic Plan are already being implemented.

A representation of the organisation's structure and reporting lines is provided below.

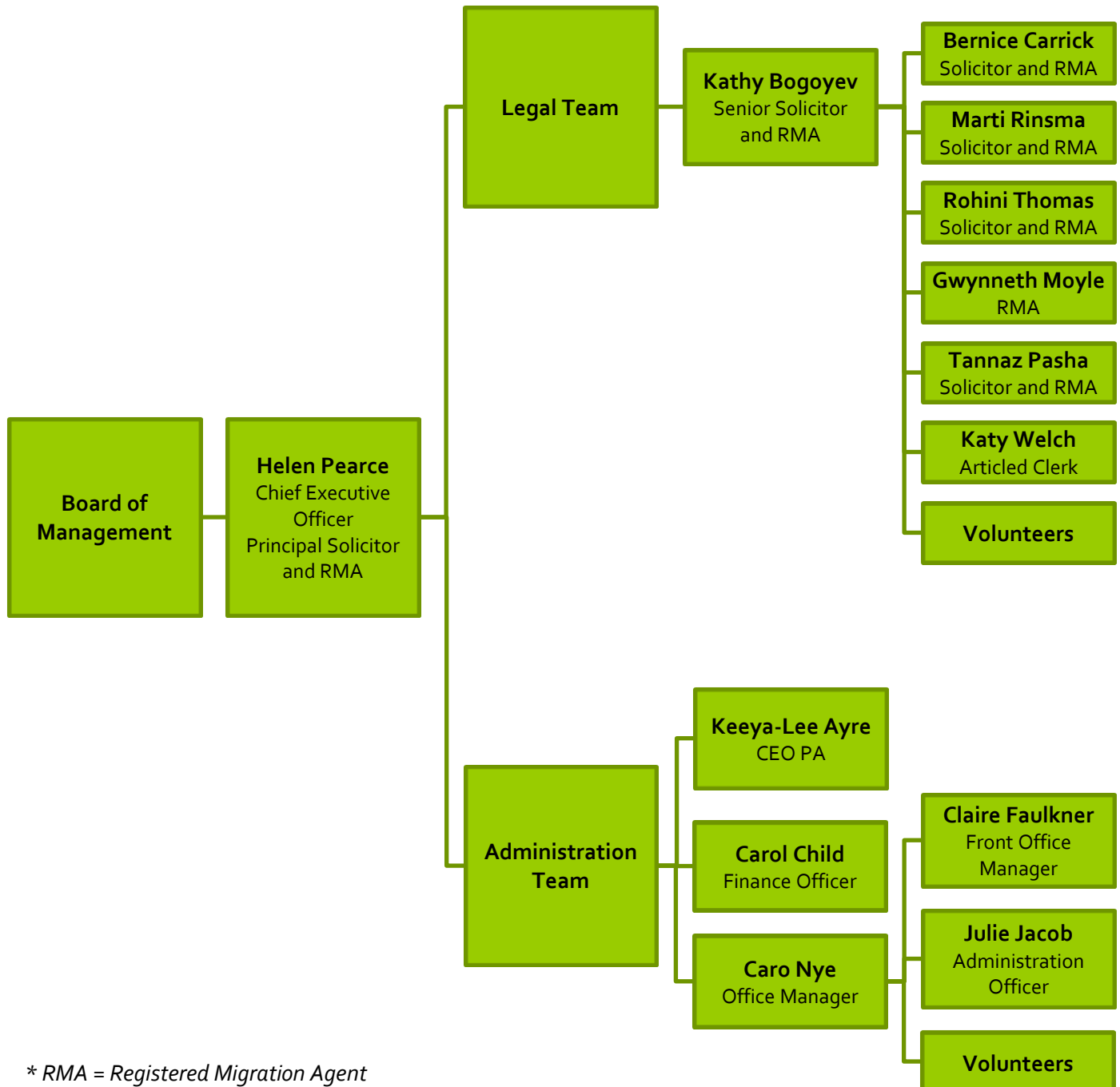


Practice and People Management

The CEO is primarily responsible for the management of the legal practice and the maintenance of quality practising standards, and is accountable to the Board in this regard. The position reports to the Board monthly in relation to any matters relating to practice management, and is responsible for coordinating and complying with annual auditing requirements associated with the organisation's accreditation under the National Association of Community Legal Centres and participation in the Associations Professional Indemnity Insurance Scheme.

The Senior Solicitor, who reports to the CEO, is responsible for the supervision of all legal services provided by the organisation, and for the development and implementation of processes and procedures required to ensure compliance with professional standards.

Organisational Hierarchy



Finance

Funding

Sourcing funds to both maintain and develop the services of the organisation is a constant activity of the staff and Board of CASE. The organisation continues to grow and improve its financial position with the strong and extensive support of:

- established government and non-government grants programs at state, federal and international levels;
- the pro bono efforts of dedicated volunteers within the legal and migration advice professions ;
- fundraising efforts;
- volunteer law and social services students;
- practicum and internships through Western Australian universities; and
- the corporate sector.

Pursuing core operating or recurrent funding, in particular to meet the ongoing running costs and staffing needs of the organisation, remains a high priority for CASE and we are actively investigating options that may be available. During the year, CASE received funds from:

- the Law Society of Western Australia, Public Purposes Trust;
- United Nations, Office of the High Commissioner of Human Rights, Voluntary Fund for Victims of Torture;
- Immigration Advice and Application Assistance Service (IAAAS);
- Allens Arthur Robinson Charity Committee;
- Commonwealth Community Legal Services Program;
- Department of Local Government and Communities;
- Piddington Society;
- donations;
- fundraising activities; and
- memberships.

Financial Management

CASE has in place strong processes of financial management to ensure that the Board is kept informed of and able to take appropriate action in relation to the finances of the organisation.

The Finance Officer manages the day to day financial needs and the Treasurer prepares an annual budget for approval by the Board. The Treasurer also reports to the Board monthly in relation to the organisation's financial position and performance against the budget, and the allocation of grant monies and donations received. Regular financial reporting to all major donors and funding bodies in relation to the acquittal of funds received also takes place. Finally, an annual independent audit is undertaken of the organisation's financials.

Financial Statements and Independent Auditor's Report

This year's financial statements, audited by CASE's independent auditor Robert John Campbell, are presented at the conclusion of this report. Only selected pages of the full auditors report are copied below. Full copies of the report are available and can be requested by emailing admin@caseforrefugees.org.au.

Centre for Advocacy, Support & Education for Refugees Inc.

ABN: 90 649 933 494

Independent Auditor's Report For the Year Ended 30 June 2014

To the members of Centre for Advocacy, Support & Education for Refugees Inc.

We have audited the accompanying special purpose financial report of Centre for Advocacy, Support & Education for Refugees Inc., which comprises the Statement of Financial Position as at 30 June 2014 and the Statement of Profit or Loss and Other Comprehensive Income, the Statement of Changes in Equity and the Statement of Cash Flows for the year ended 30 June 2014, and notes comprising a summary of significant accounting policies and other explanatory information, and the Statement by the Board of Management.

Board of Management's responsibility for the financial report

The Board of Management of Centre for Advocacy, Support & Education for Refugees Inc. are responsible for the preparation of the financial report that gives a true and fair view in accordance with the accounting policies described in Note 1 to the financial statements, the Associations Incorporation Act (WA) 1987 and the ACNC Act 2012 and for such internal control as the Board of Management determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

Auditor's responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Board of Management, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Centre for Advocacy, Support & Education for Refugees Inc.

ABN: 90 649 933 494

Independent Auditor's Report
For the Year Ended 30 June 2014

Independence

In conducting our audit, we have complied with the independence requirements of the Australian professional accounting bodies.

Opinion

In our opinion the financial report gives a true and fair view of the financial position of Centre for Advocacy, Support & Education for Refugees Inc. as of 30 June 2014 and of its financial performance and its cash flows for the year then ended in accordance with the financial reporting requirements of Associations Incorporated Act WA 1987 and division 60 of the ACNC Act 2012.

Basis of Accounting

Without modifying our opinion, we draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist Centre for Advocacy, Support & Education for Refugees Inc. to meet the requirements of the Associations Incorporation Act WA 1987 and division 60 of the ACNC Act 2012. As a result, the financial report may not be suitable for another purpose.



Robert John Campbell CPA
Registered Company Auditor No. 334773
Australian Audit Group Pty Ltd
Level 2, 459 Hay Street, PERTH, WA

DATE:

26 September 2014

Centre for Advocacy, Support & Education for Refugees Inc.

ABN: 90 649 933 494

Statement of Profit or Loss and Other comprehensive Income

For the Year Ended 30 June 2014

	Notes	2014 \$	2013 \$
Grants	2	701,874	676,260
Fundraising		11,836	54,096
Interest		13,013	13,268
Other	3	89,279	124,913
Total revenue from operating activities		816,002	868,537
Employment		(642,777)	(674,147)
Program	4	(62,621)	(78,194)
Administration	5	(61,767)	(73,119)
Property	6	(39,640)	(29,264)
Depreciation		(7,171)	(11,542)
Total expenses from operating activities		(813,976)	(866,266)
Total surplus		2,026	2,271

Centre for Advocacy, Support & Education for Refugees Inc.

ABN: 90 649 933 494

Statement of Financial Position

As at 30 June 2014

	Notes	2014 \$	2013 \$
Current assets			
Cash and cash equivalents	7	350,475	383,982
Receivables	8	93,432	37,283
Total current assets		<u>443,907</u>	<u>421,265</u>
Non-current assets			
Property, plant and equipment	9	51,780	58,951
Total non-current assets		<u>51,780</u>	<u>58,951</u>
Total assets		<u>495,687</u>	<u>480,216</u>
Current liabilities			
Payables	10	126,560	112,327
Current Provisions	11	35,486	36,880
Total current liabilities		<u>162,046</u>	<u>149,207</u>
Non-current liabilities			
Non-current Provisions	12	6,365	5,758
Total non-current liabilities		<u>6,365</u>	<u>5,758</u>
Total liabilities		<u>168,411</u>	<u>154,965</u>
Net assets		<u>327,276</u>	<u>325,251</u>
Equity			
Retained earnings		77,276	75,251
Reserves	13	250,000	250,000
Total equity		<u>327,276</u>	<u>325,251</u>

Centre for Advocacy, Support & Education for Refugees Inc.

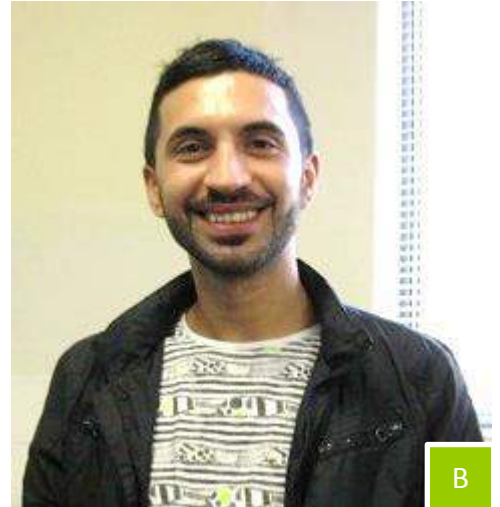
ABN: 90 649 933 494

Statement of Cash Flows For the Year Ended 30 June 2014

	Notes	2014 \$	2013 \$
Cash flows from operating activities			
Receipts from operations		746,840	822,185
Payments to suppliers and employees		(793,359)	(855,877)
Net cash used in operating activities	14	<u>(46,519)</u>	<u>(33,692)</u>
Cash flows from investing activities			
Acquisition of property, plant and equipment		-	(40,730)
Proceeds from disposal of property, plant and equipment		-	20,000
Interest received		13,013	13,268
Net cash generated by (used in) investing activities		<u>13,013</u>	<u>(7,462)</u>
Cash flows from financing activities			
Net cash generated by financing activities		<u>-</u>	<u>-</u>
Net decrease in cash and cash equivalents		<u>(33,506)</u>	<u>(41,154)</u>
Cash and cash equivalents at the beginning of the financial year		383,982	425,136
Cash and cash equivalents at the end of the financial year		<u>350,475</u>	<u>383,982</u>

"Sometimes the people we count on the most are the ones who hear 'thank you' the least"

- From the Balikwisha Family



A: Abdul came to into the CASE office in May of 2011 seeking help in bringing his wife and daughter to Australia from Tehran. The Afghan national had to contend with the complications arising from there being a lack of official records. Thankfully this was overcome and his wife and daughter's visas were granted in April 2013.

B: Ibrahim Sert was studying in Australia when the debate about the abolishment of compulsory national service in Turkey collapsed. As part of the Kurdish minority and a conscientious objector he was concerned about the persecution he would face if he returned to Turkey. His initial visa application was rejected. However, Ibrahim successfully appealed the decision at the Refugee Review Tribunal and his visa was granted in April 2013.

C: Iraqi national Muslim Al Rikabi came to CASE in 2012 seeking help to obtain protection visas for himself and his two daughters Alaa (pictured) and Malak. Muslim first applied for the visas in 2010, and after a challenging four years of refusals, was finally successful in July this year. A staff member of Case claims this family hold the title of 'Best Homemade Baklava.'

D: Lucy and Henry are Kenyan nationals who came to Australia on a student visa in 2012. Since being in Australia the couple have had a beautiful daughter. In Kenya Lucy and Henry faced many difficulties including the loss of their house and deaths of their children. This caused them to have grave concerns the family's safety. They are seeking protection visas and are currently awaiting the outcome of their application.

Acknowledgements

CASE for Refugees is very appreciative of the many individuals and businesses who give so generously of their time and resources. Without this support, CASE simply could not exist. In closing, we thank the following volunteers and supporters for their support during the year.

CASE Volunteers

Alan Watkins
Alice Graziotti
Alison Xamon
Andrew McAuley
Annabel Lagrange
Anne Durack
Arianna Huss
Arlou Arteta
Banafsheh Driver
Barbara Hewitt
Callum Hair
Cathy McComish
Charlotte Corbyn
Charlotte Thorne
Claudia Henfry
Colin Soo
Corlaie Horsfall
Corin Hooyberg
Danny Fares
Eden Winnacott
Ellisha Blechynden
Eloise Foskett
Eloise Langoulant

Emily Bradley
Felicity Cain
Gretta Cuthel
Heidi Spicer
Irina Lobeto-Ortega
Jane Baker
Janet Sorenson
Jeffrey Effendi
Jessica Bayley
John Carroll
Josephine Barron
Joyce Yokosawa
Justine Grace
Kate Galea
Kathryn Heslop
Katy Rengel
Kiseon Park
Kylie Bettink
Lara Concannon
Lisa Van Toor
Marianne Pedersen
Martina Sedic-Falcone

Maureen Smith
Megan McCormack
Michael Bellissimo
Michele Lord
Nando Muccilli
Naomi Kefford
Neha Dubey
Naomi Gunasekera
Preeti Sharma
Prue Campbell
Rheya Shah
Ros Lee
Sean Monahan
Shang-Wen Chien
Stephen Clark
Sunita Sebastian
Svetlana Lane
Sweata Kagety
Tessa Jones
Tess Maybery
Theresa McEvoy
Yasmin Nooraii

JRSAP Program Participants

Matthew Howard SC – Francis Burt Chambers
Peter Van Hattem SC – Francis Burt Chambers
Michael Fuettrill – Francis Burt Chambers
Elspeth Hensler – Francis Burt Chambers
Robert Lindsay – Sir Clifford Grant Chambers
Katja Levy – Francis Burt Chambers
Judy Seif – Howard Chambers
David Blades – John Toohey Chambers
Greg Barnes – Michael Kirby Chambers
(Hobart)

Patricia Cahill SC – Francis Burt Chambers
Henry Jackson – Francis Burt Chambers
Peter Hannan – John Toohey Chambers
Richard Hooker – Francis Burt Chambers
Marco Tedeschi – John Toohey Chambers
Justin Edwards – Francis Burt Chambers
Tina McAuley – Francis Burt Chambers
Eric Heenan – Francis Burt Chambers
Tim Hammond – Francis Burt Chambers
Nilan Ekanayake – Francis Burt Chambers

CPD for a Cause Presenters

Matthew Howard SC – Francis Burt Chambers
Stephen Keim SC – Barrister, QLD
Grant Donaldson SC – Solicitor General WA

Nick Stagg – Partner, Lavan Legal
Joseph McGrath SC – DPP

Allens & Linklaters

KING & WOOD
MALLESONS

NORTON ROSE FULBRIGHT

CORRS
CHAMBERS
WESTGARTH
lawyers

The Law Society
OF WESTERN AUSTRALIA



UnitingCare
West

Uniting Church in Australia
Western Australia

United Nations
Human Rights
OFFICE OF THE HIGH COMMISSIONER FOR HUMAN RIGHTS

CONTACT US

If you would like to find out more about our organisation please visit:

www.caseforrefugees.org.au

or contact us at:

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16B Sunbury Road
Victoria Park WA 6100

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